

## QHSSE Policy

The policy of Access World Europe B.V. (and its subsidiaries and affiliate entities), hereinafter referred to as Access World, applies to provision of storage- and transshipment, generic,- and London Metal Exchange storage, customs clearance, weighing and freight transport.

The policy is on the one hand aimed at ensuring the health, safety and well-being of our employees, subcontractors, suppliers and third parties and to prevent damage to the environment and surroundings. On the other hand, it is aimed to improve the quality of our total service and entire organization. With this we aim to increase the satisfaction of our internal and external stakeholders and to guarantee the continuity of our organization.

To support the policy, Access World has set up an integral Quality Management System (QMS).

The QMS has been set up in collaboration with ambassadors within the organization.

The aim of the QMS is to align the organization and related processes with the desires of the stakeholders.

By meeting the desires of the stakeholders, Access World attempts to build long-term relationships.

The performance of Access World is monitored through measurable objectives, this to ensure that the integral QMS functions properly. Near misses, incidents, accidents and other undesirable occurrences are investigated in order to be able to take effective measures to prevent recurrence.

To support the integral QMS, Access World has certified several locations according the ISO 9001: 2015.

By providing information, training and handing over the necessary resources, we fully support our employees to realize what is stated in this policy within the execution of their activities.

By sharing and discussing the results of the efforts taken on health, safety, welfare, environmental care and quality with our employees, we are working on continuous improvement and risk management within Access World.

At all times, Access World will test initiated improvement proposals on feasibility.

The care for health, safety, well-being, the environment and quality is the responsibility of the management and every person who is responsible for the various departments.

This policy is public and insightful for all employees of Access World and will be revised when necessary.

Rotterdam 2018,

Managing Director, Dhr. P. Barnhoorn  
(Access World Europe & U.A.E.)



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